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STRATEGIC PLAN 2019 - 2022

About Us

Cooma Challenge is a not-for-profit, non-government, community-based organisation. We have provided support services in the Snowy-Monaro region since the 1950s. These include disability support, aged care, independent living, employment and training.

Vision

The Snowy Monaro Region is a vibrant and inclusive community where there are no barriers to participation.

Our Mission

To enhance the lives of people and their families through support and choice.

Our Values

Our core beliefs underpin the work we do with our participants. This is reflected in our organisational structures and management.

We are Compassionate, Respectful, Enabling, Inclusive and Innovative.

Key Result Areas ...

CCL has six key result areas.

1. People we work with

Cooma Challenge's services meet the diverse needs of the people we work with.

2. People working for us

Cooma Challenge provides the right people in the right place at the right time to offer high quality services.

3. Communications

The Snowy Monaro community knows Cooma Challenge and the services we offer.

4. Business & Systems

Business Systems and processes support the efficient and effective achievement of both business and participant objectives.

5. Growth and Viability

Cooma Challenge provides quality services that meet peoples' changing needs across the Snowy Monaro region.

6. Governance

Cooma Challenge's governance meets the needs of the organisation, the people who work for it and the people we work with.